



Empire Pharmacy Survey

QUESTIONS

RESPONSES 74

74 responses



Not accepting responses



Message for respondents

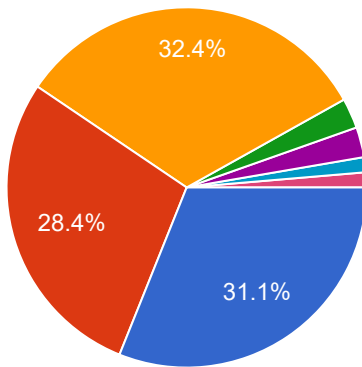
This form is no longer accepting responses

SUMMARY

INDIVIDUAL

Q1) Why did you use this pharmacy service? To obtain a prescription for: (If for some other reason (please write what you used the pharmacy for))

74 responses

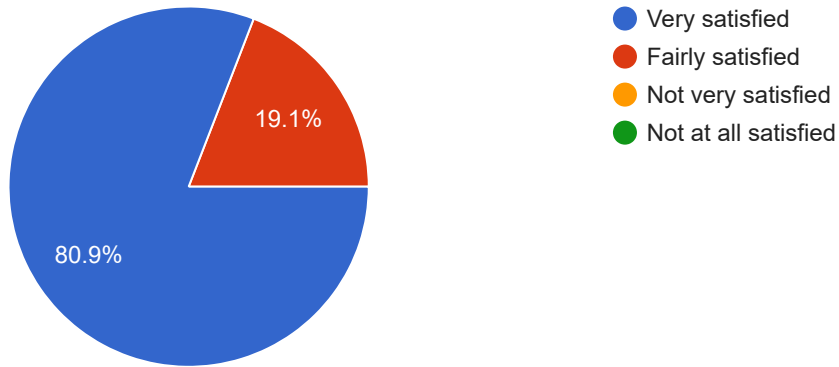


- Yourself
- Someone else
- Both
- Buy meds
- Have a chat about my medication
- Buy meds
- Have a chat about my medication

Question 2

If you had a prescription delivered today, how satisfied were you with the time it took to provide your prescription?

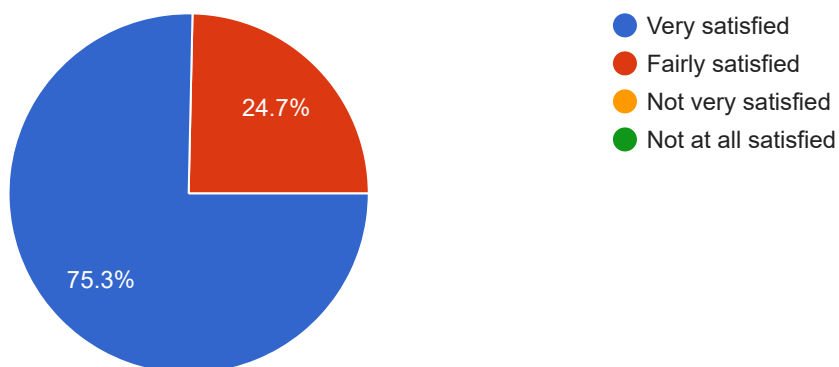
68 responses



Question 3

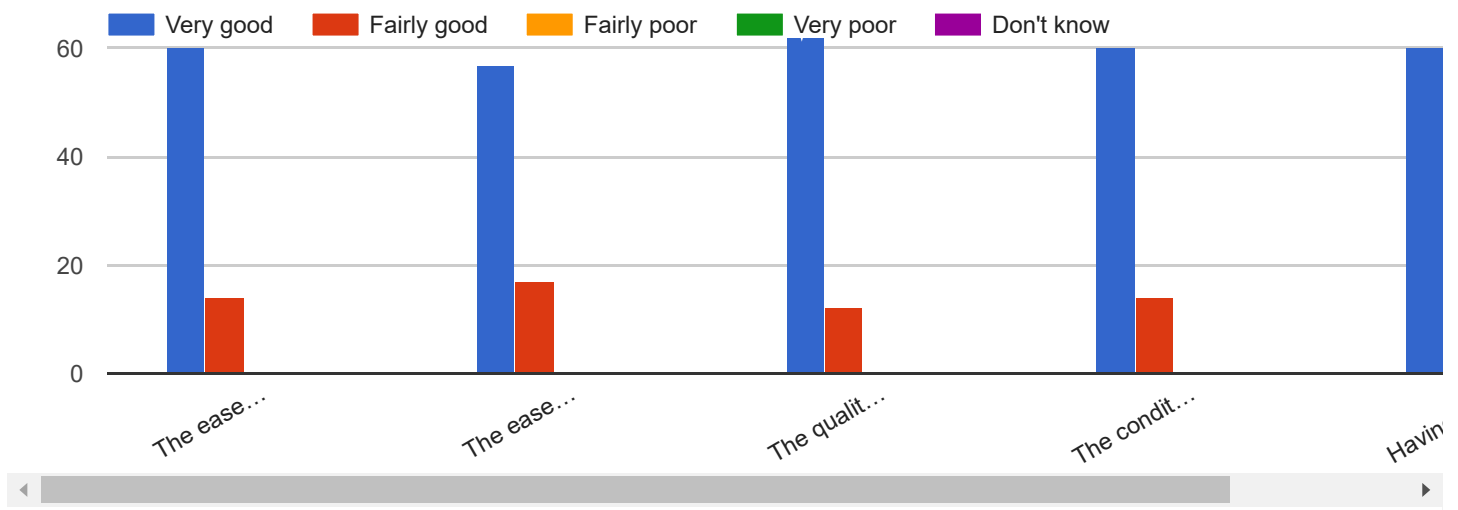
If you used the pharmacy service for another NHS service, how satisfied were you with the time it took to provide this service?

73 responses



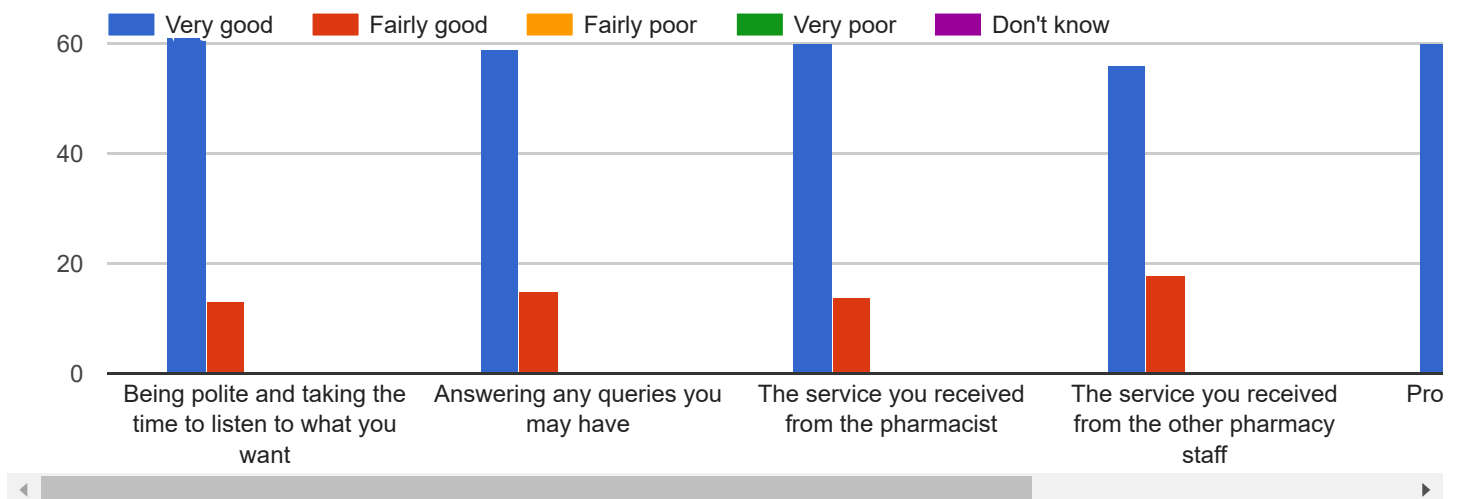
Question 4

Thinking about any previous use of the pharmacy, as well as today's, how would you rate the pharmacy on the following factors?



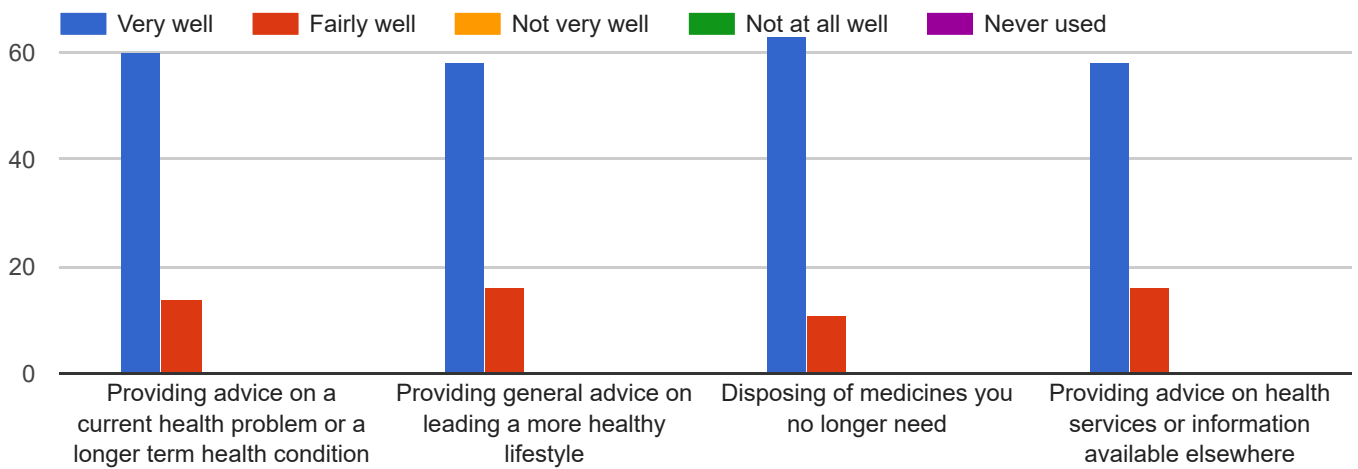
Question 5

Again, including any previous use of this pharmacy, how would you rate the pharmacist(s) and the other staff who work there? Please tick one box for each aspect of the service listed below, to show how good or poor you think it is:



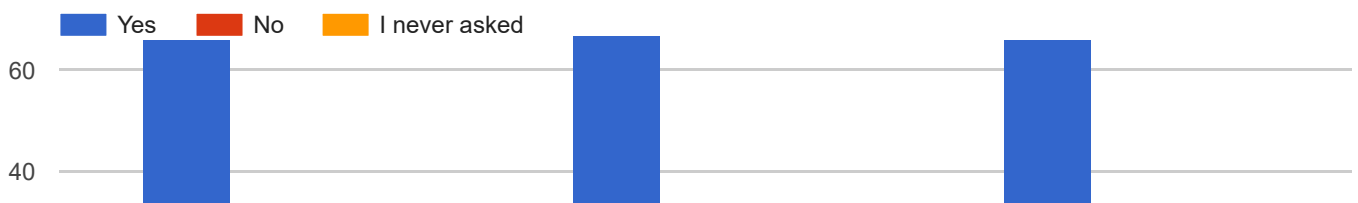
Question 6

Thinking about all the times you have used this pharmacy, how well do you think it provides each of the following services?



Question 7

Have you ever been given advice about any of the following by the pharmacist or pharmacy staff?

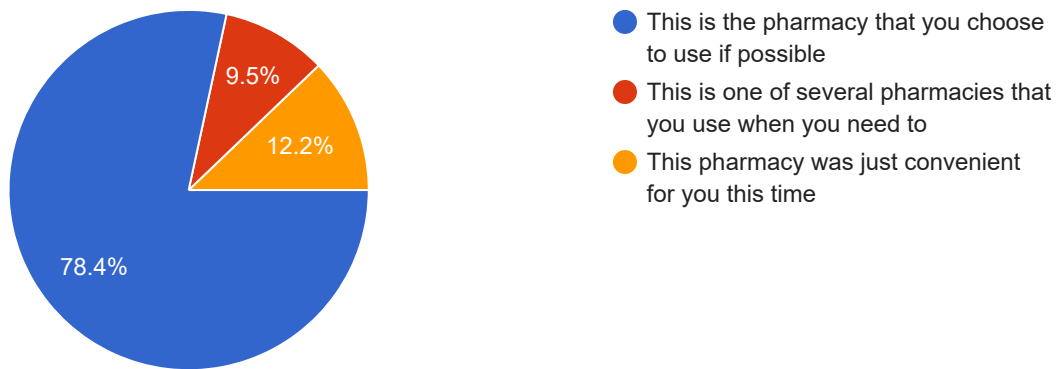




Question 8

Which of the following best describes how you use this pharmacy

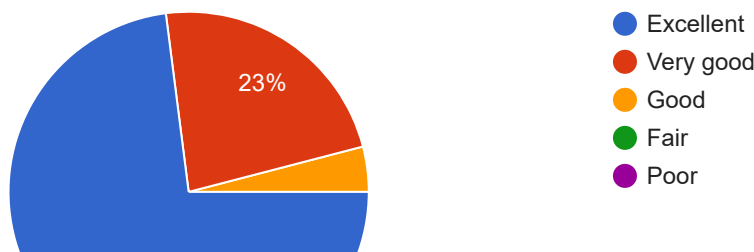
74 responses

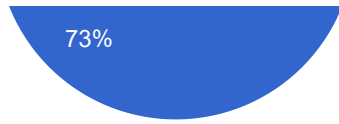


Question 9

Finally, taking everything into account - the staff and the service provided - how would you rate this pharmacy?

74 responses





Question 10

If you have any comments about how the service from this pharmacy could be improved, please write them in here:

7 responses

Introduce minor ailments scheme

It's a very good service. And im100% happy

it is a great pharmacy

Excellent service

they are very quick with deliveries

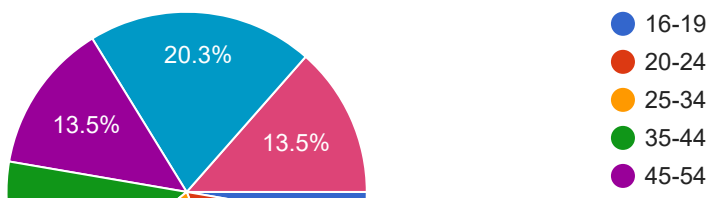
more info about the medicine

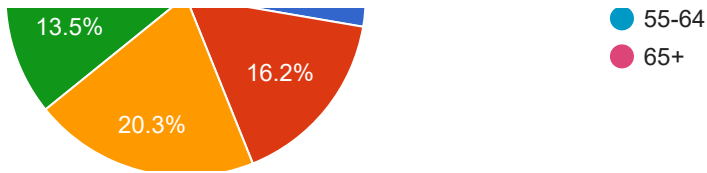
Fantastic staff's and so convenient

Q11-13

Q11) How old are you

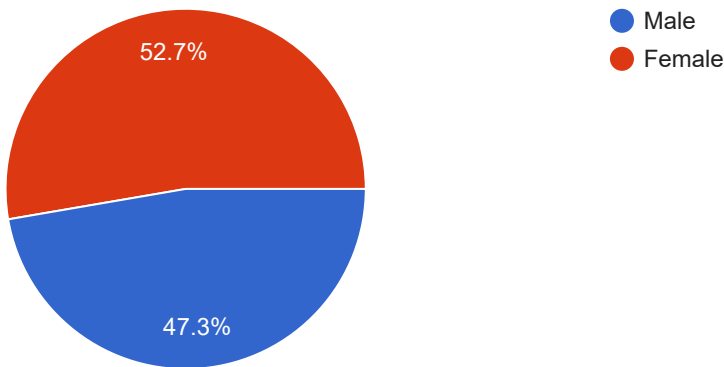
74 responses





Q12) Are you...

74 responses



Q13) Which of the following apply to you:

74 responses

